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PART III—Acts of the West Bengal Legislature.

**GOVERNMENT OF WEST BENGAL**

**LAW DEPARTMENT**

**Legislative**

**NOTIFICATION**

No. 1492-L. 27th September, 2013.—The following Act of the West Bengal Legislature, having been assented by the Governor, is hereby published for general information:—

**West Bengal Act XVII of 2013**

**THE WEST BENGAL RIGHT TO PUBLIC SERVICES  
ACT, 2013.**

[*Passed by the West Bengal Legislature.*]

[Assent of the Governor was first published in the *Kolkata Gazette, Extraordinary*, of the 27th September, 2013.]

*An Act to provide for the delivery of public services to the people of the State within the stipulated time limit and for matters connected therewith and incidental thereto.*

WHEREAS it is considered necessary and expedient to enact a legislation to provide for the delivery of public services to the people of the State within the stipulated time limit and for matters connected therewith and incidental thereto;

It is hereby enacted in the Sixty-fourth Year of the Republic of India, by the Legislature of West Bengal, as follows:—

Short title, extent  
and  
commencement.

**1.** (1) This Act may be called the West Bengal Right to Public Services Act, 2013.

(2) It extends to whole of the State of West Bengal.

*The West Bengal Right to Public Services Act, 2013.*

(Sections 2-4.)

(3) It shall come into force on such date as the State Government may, by notification in the *Official Gazette*, appoint and different dates may be appointed for different sections.

## Definitions.

2. In this Act, unless the context otherwise requires,—

- (a) “Appellate Officer” means an officer appointed or designated by notification by the State Government as Appellate Officer under section 3 of this Act;
- (b) “Commission” means a Commission constituted by the State Government for the purposes of this Act;
- (c) “Competent Officer” means an officer appointed or designated by notification by the State Government;
- (d) “Designated Officer” means an officer appointed or designated by notification by the State Government as Designated Officer under section 3 of this Act;
- (e) “eligible person” means a person who is eligible for services notified by the State Government;
- (f) “notification” means a notification published in the *Official Gazette*;
- (g) “prescribed” means prescribed by the rules made under this Act;
- (h) “Public Authority” means any authority or body or institution of self-government established or constituted—
  - (i) by or under the Constitution;
  - (ii) by any other law made by the State Legislature;
  - (iii) by notification issued or order made by the State Government, and includes any—
    - (A) body owned, controlled or substantially financed by the State Government;
    - (B) non-government organisation substantially financed, directly or in-directly by funds provided by the State Government.
- (i) “Reviewing Officer” means an officer appointed or designated by notification by the State Government as Reviewing Officer under section 3 of this Act;
- (j) “right to service” means right to obtain the service within the stipulated time limit as specified in section 4 of this Act;
- (k) “service” means any service notified by the State Government under section 3 of this Act;
- (l) “State Government” means the Government of West Bengal;
- (m) “stipulated time limit” means maximum time to provide the service by the Designated Officer or to decide the appeal by the Appellate Officer as notified under section 3.

## Right to obtain Public Services.

3. (1) Every eligible person shall have the right to obtain Public Services in accordance with the provisions of this Act.

(2) The State Government may from time to time, specify the Public Authority, services to be rendered, Designated Officer, Appellate Officer, Reviewing Officer and stipulated time limit for service by notification in the *Official Gazette* for the purposes of this Act.

## Right to obtain service within stipulated time limit.

4. The Designated Officer shall provide the service notified under section 3 of this Act to the eligible person to obtain the service, within the stipulated time limit.

